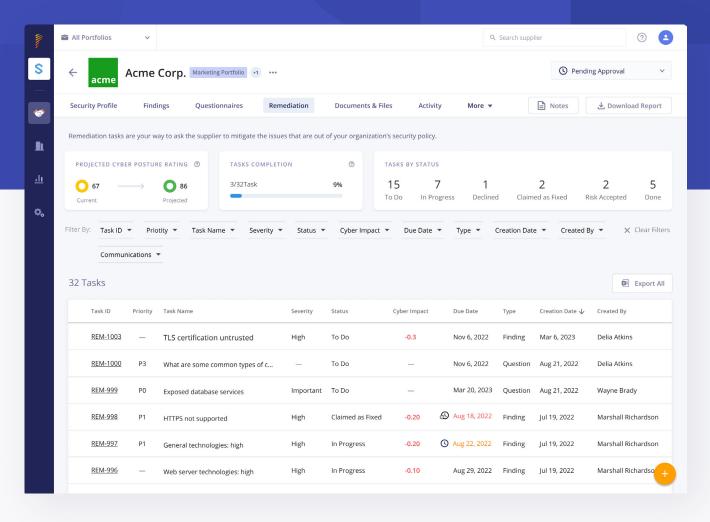


Remediation Management



Effective third-party security risk management involves more than just identifying security gaps by assessing your third parties. Helping your third parties remediate identified issues is essential to start or continue doing business together.

Effective Remediation Management requires clear communication, progress tracking and detailed documentation. While it's essential to collaborate with your third parties during remediation, it is challenging and time-consuming, especially when utilizing multiple platforms to do so. Having one remediation management system that integrates remediation tasks from both questionnaires and cyber assessments and facilitates collaboration is vital.

Introducing Panorays Remediation Management

One central place to view and manage remediation tasks while collaborating with your third-parties, facilitating the entire process from creation to resolution



Work efficiently for fast resolution

Panorays enables you to seamlessly generate remediation tasks for any security issues identified in questionnaire responses and in the external attack surface assessment. By understanding how each finding impacts your third party's overall cyber posture rating, you can make more efficient decisions. Focusing on taking action on what actually moves the needle will lead to quicker resolutions. Create tasks to clarify questions or findings, request additional information, and other objectives. With Panorays' informative insights and recommended mitigation steps, your third parties can quickly resolve security issues. To save time and effort, you can bulk-create remediation tasks for multiple findings and questions, per third party, and send each of them a single email with all relevant task IDs.



Increased visibility for improved oversight

The Remediation Management tool provides a holistic view of all remediation tasks for a specific third party in one place, including priority, severity, status, and due date per task. Track progress and performance with an overview of the improved Cyber Rating of your third party post-remediation, completion percentage, and number of tasks by category. Each task is given a unique identifier for better tracking and an updated task status. Reviewing the remediation summary card in the supplier page will keep you informed, and monitoring these metrics ensures that all tasks are on track and meeting your goals.



Streamlined process with optimized collaboration

The Remediation Management tool supports easy collaboration with your third parties, helping you resolve issues faster. Efficiently manage tasks by prioritizing them, setting deadlines, and assigning them individually or from a pre-existing list. Collaborate effortlessly with third parties via in-app chat, and track dynamic status updates such as to-do, in progress, claim as fixed, decline, or accept risk.

"The platform shows me the progression of a vendor. It also allows me to have a conversation with the vendor about remediating issues and has been really useful for contract talks."

Ra'Monne Hayes, Director of Information Security, Senior Risk & Compliance Manager, Sisense

Gain a granular view of your remediation tasks and collaborate with your third parties to efficiently mitigate risk and stay compliant.